

Kroger Bagger Job Description

Duties and Responsibilities:

- Greet and welcome customers to the store
- Ensure that every customer gets amazing service
- Provide a pleasant environment and maintain splendid standards
- Pack customers' groceries appropriately into a bag
- Communicate professionally with co-workers and customers
- Help customers in moving the shopping carts
- Help customers in locating goods in the store
- Assist customers in picking of items and dropping them in the shopping cart
- Assist customers in taking shopping carts filled with groceries to check out table
- Assist customers in moving their items to their vehicles
- Return carts from the car park to the store
- Convey customers' complain, suggestions, and requests to the management
- Complete extra responsibilities as assigned by a senior staff
- Work in tandem with the cashier to make sure customers are satisfied
- Assist the cashier to return any product not paid for by a customer to the appropriate shelf
- Assist in stocking the shelves appropriately
- Ensure that the shelves are set neat.

Kroger Bagger Requirements – Skills, Knowledge, and Abilities

- Must possess good customer service skills. A bagger must be friendly and approachable
- A good bagger is expected to be great at communication. He/she is expected to be able to listen attentively to customers' requests and direct them to the right officer or help them in resolving their complaint

- Normally, no academic qualification is spelt out to get this job. However, basic numeracy and reading skill is necessary
- A good bagger must have multitasking ability. He/she must be able to pick up groceries, move cart, and communicate with customers at the same time
- He/she must have the stamina to stand for extended period of time while working.